

GUEST JOURNEY

SANITARY PROTOCOL POST COVID 19

Welcome to Mauritius

Mautourco team is pleased to share the measures that have been put in place to meet the health and safety challenges following COVID-19 pandemic

Below is an overview of the key components

WELCOME AIRPORT COUNTER

Wearing mask is compulsory
Hand sanitizer dispenser at your disposal
Scan our QR code to download Mautourco Mobile App . *We highly recommend that you use this device for assistance during your stay*

YOUR TRANSFER

Vehicles are sanitized after each transfer
Temperature check * of guest before starting each journey
Hand sanitizer are at your disposal
Face mask is compulsory

YOUR STAY

Manage your meeting with your dedicated hotel representative via the mobile App
Follow the mandatory sanitary requirements (such as wearing of mask, social distancing, body temperature check) prior to engaging into any activity

TOURS

All suppliers have been assessed and meet local sanitary protocols
Temperature check * before each tour
Mask compulsory
Cashless transactions are encouraged
Briefing for each activity before tour
Please read carefully disclaimers and policies for each tour

GENERAL RULES

*Temperature Checks :
When temperature of 37.8 or more is identified, access to the vehicle/ premises will be refused and guest will immediately be referred to the nearest local health office .

YOUR DEPARTURE

Highly recommend online check in prior departure
Temperature check* before entering your departure transfer to airport and by local authorities before take off of flight

DISCLAIMER :

These measures are in compliance with the " Sanitary Measures for the resumption of activities in the Tourism sector -15th June 2020" by the Mauritius Tourism Authority and have been based on the guidelines of the World Health Organisation and the Ministry of Health and Wellness. These guidelines are subject to change at any time depending on the evolution of the pandemic.

**TRAVEL SAFE UNTIL WE
MEET AGAIN**